

Covid-19 Statement – Fordhall Organic Farm Yurts

Current situation: Based on Government guidance we are opening on 10th July 2020. The health and safety of our visitors and staff remain our greatest priority.

New Bookings: We are currently taking bookings for new stays from 10 July 2020. We will be offering our usual breaks 3&4-night midweek and 2&3-night weekend breaks, with a minimum period of 5 hours between guests. Longer breaks available, contact us directly on project@fordhallfarm.com.

Book with confidence!

We've introduced a Covid-19 Guarantee on every booking for 2020 until Spring 2021. This gives you the freedom to postpone your stay if you can't make it to us because of proven covid-19 related illness/isolation, travel restrictions or property closure should a local lockdown be imposed at any future date. The full booking value will be carried forward, should there be fluctuation in seasonal pricing we will advise of any difference in cost when you request your new dates.

For your safety we have implemented the following:

- Reinforced cleaning programme site wide with frequent disinfection of high touch areas.
- Disinfection focus for the yurt itself includes all doors, water vessels/outside taps, wooden chairs, bed frames, cooking areas/utensils, outdoor handrails/gates and stove/BBQ/Fridge (including all control knobs).
- Clear social distancing policies site wide
- Continued protection of our cleaners and they are trained as follows:
 1. Cleaners should not work at all if they have symptoms of COVID-19.
 2. They should wear a mask, remove footwear before entering the yurt, use gloves provided.
 4. They should wash their hands immediately on arrival (following the correct procedure for handwashing) and immediately after gloves are removed. If that's not possible, use a hand sanitiser with at least 60% alcohol.
 5. We clean first then sanitise - applying disinfectant (letting it stand for a few minutes before wiping) to kill viruses, bacteria, and germs.
 6. Allow fresh air to circulate the property during the entire cleaning process.
 7. Use disposable cloths or paper towels when possible or machine-wash reusable cloths at the highest heat setting appropriate after use.
 8. Provide clean kitchen cloths for each new guest.
 9. Sofas are covered with a freshly washed throw for each new guest arrival and cushion coverings freshly replaced.
 10. Laundry – machine washed at 60°C all linens, blankets, throws and cloths (even unused ones).
 11. As the cleaner leaves the property, we make sure the entry process is disinfected. This includes all doors, the key collection safe and actual keys.

Changes to our guest experience

- There is currently no opening date for the onsite Café Arthur's Farm Kitchen but a takeaway service will be available from July, including coffee, cakes and lunch meals.
- The farm shop remains open (closed Mondays as per usual)
- The free farm trails remain open for you to explore.
- We now offer a milk vending machine onsite for fresh, organic milk whenever you need it!
- Toilet / shower provision – You have your own private compost toilet and access to shared flushing toilets and hot showers in an alternative building. These are only shared with a very small number of volunteers and they do not typically attend site at weekends. Whenever possible facilities in the Straw Lodge will be reserved for your access but we cannot guarantee at all times due to the other demands on this particular building.
- We have a wide selection of books, games and toys for your enjoyment. These will remain but we must highlight we cannot practically sanitise these items before each new guest. You use at your own risk, and if you are unsure you can of course bring your own!
- Additional provision of blue disposable paper roll for cleaning or to use to safely dry hands
- Additional provision of cleaning materials to enable you to sanitise areas as required throughout your stay, our cleaners to not attend the yurt during your stay but will attend to public areas onsite.
- There are multiple hand sanitising points across site and you are provided with a private supply in the kitchen area and compost toilet.